

# Shane Mackinnon

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## SKILLS

### NETWORKING:

Nmap, SSL certification, server management, Wireshark/TCP packet analysis, DNS, mail server, web server (Apache, IIS, Nginx), VOIP, Active Directory

### SECURITY:

Cisco OS and Firewall, VPNs, VMware, SIEM, TestOut Security Pro Certification, Group Policy and ACL

### DEVELOPMENT/CODING:

PHP, C#, C++, Python, HTML/CSS, Javascript, Wordpress, Powershell

### OPERATING SYSTEMS:

Windows XP, Vista, 7, 8, 10; Windows Server 2003, 2008, 2012; Macintosh; Linux including Kali and Ubuntu

### OTHER SKILLS:

Office 365, Adobe Creative Suite, Photoshop, 3DS MAX, Autodesk Maya,

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## EXPERIENCE

### RIDGEWATER COLLEGE

**Jan 2017 – Dec 2018**

CST Helpdesk Support - Troubleshooting customer computer and laptops, repairing hardware, configuring software, replacing damaged parts, etc.

### HUTCHINSON TECHNOLOGY INC.

**Apr 2013 – May 2016**

Process Specialist - General maintenance and operation of Datacon machines  
Machine Operator - Operation of machines for hard drive component assembly

### MSUM COMSTOCK MEMORIAL UNION

**Nov 2009 – Jan 2013**

ETC Shop Retail Clerk - Customer queries, cash register, stocking supplies, store cleaning, etc.

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## EDUCATION

### RIDGEWATER COLLEGE (2018)

Associate Degree, Network System Administration & Cybersecurity Specialist

### MINNESOTA STATE UNIVERSITY MOORHEAD (2012)

*Magna Cum Laude*

Bachelor of Science, Graphic Communications

Bachelor of Arts, Film Studies